

## Support Coordination

The NDIS has changed the way many people receive support services and the new market place developed by the NDIS can be complex and hard to navigate.

Our qualified support coordination staff can provide you with as little or as much support as you need, always with the aim of helping you act as independently as you can.

Nexus works with participants, their families and supports to find solutions by giving proactive practical advice, support, assessment and planning. On making a referral we provide ongoing liaison and monitoring to ensure the supports are delivered to the standard required by the participant.

Our steps involve:

- Meeting with your service coordinator to review your NDIS plan and establish your goals and service agreement
- Help you understand what services you are eligible for and identify services that could help you meet your goals. If you do not have the right funding in your plan we will help you understand what reports and information you need to have a successful plan review
- Help you get quotes from these services and understand what is value for money
- When you have selected a provider help you establish the time and way these services are delivered and help you review their service agreement
- Use our extensive knowledge of services to help you access the mainstream and free services you are entitled to.

Because Nexus is an independent not for profit specialist disability service provider ourselves, we understand how the NDIS works and we can empower you to get the best value from your NDIS plan.

Our coordination team has over 50 years' experience in providing disability supports.



We hold qualifications and past experience in psychology, nursing, diversional therapy, case management and mental health as well as years of direct experience supporting clients.

Nexus is registered to provide:

- Support connection
- Support coordination and
- Specialist support coordination for people with challenging health and physical needs.

### HOW DO I GET SUPPORT FROM NEXUS?

Nexus has an extensive list of NDIS registrations in Core and Capacity Building Supports. Nexus is also funded by the Tasmanian Department of Communities to provide disability and child support services and by the Department of Human Services to provide support to people with a disability who are 65 years or older.

**Contact Nexus at [nexusinc@nexusinc.org.au](mailto:nexusinc@nexusinc.org.au) or 6240 5000**