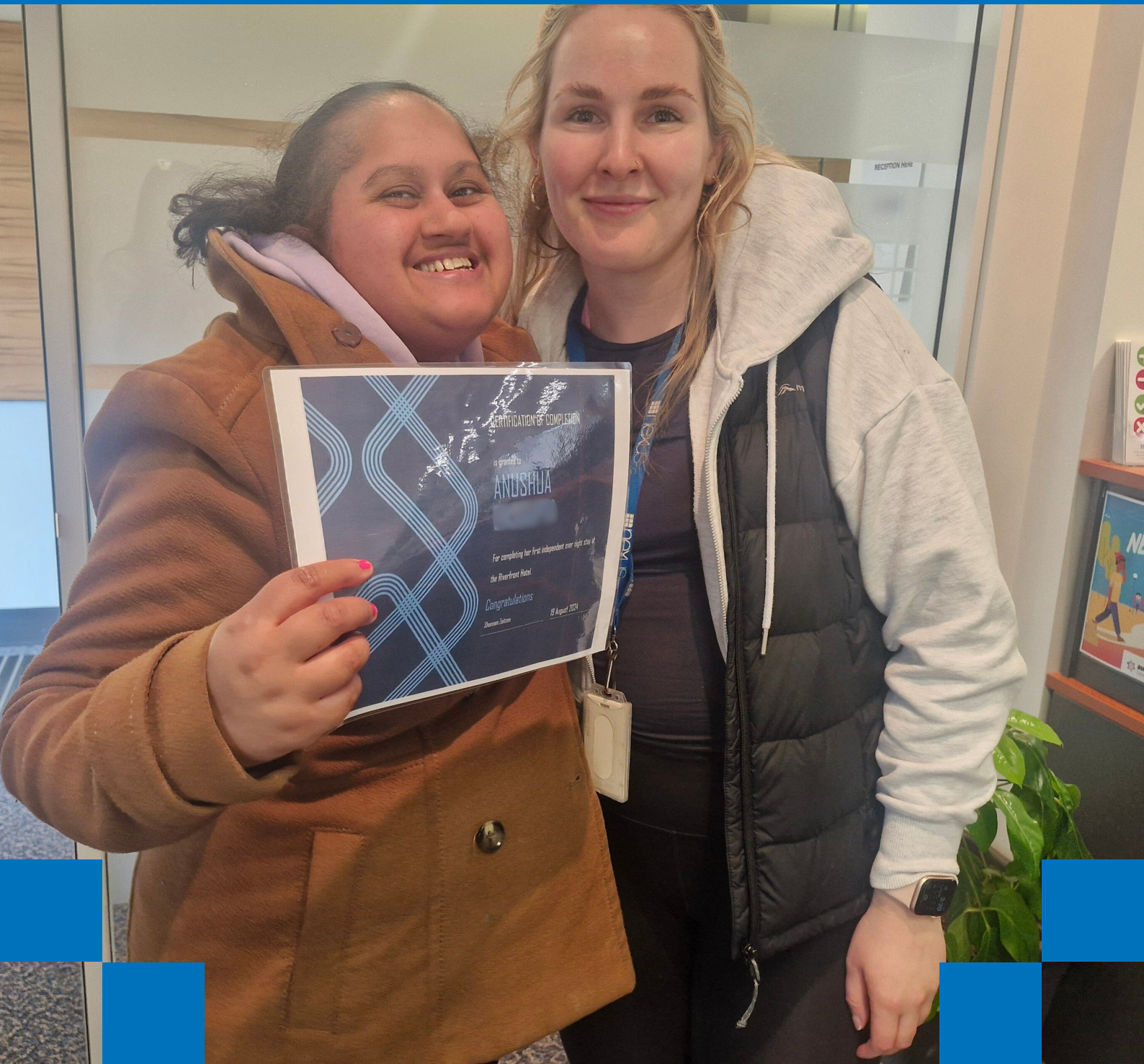


nexus INK



Spring 2024



CEO Welcome

With the warmer weather here, it was great to see people getting out and about in the community, building their skills, and engaging in new experiences.

Spring is also typically conference and events season here in Tasmania and we had a number of Nexus staff representing the team at disability expos and conferences across the state.

Our external audit for NDIS certification, which happens every three years, went very well and I'm happy to say that Nexus passed this very thorough re-accreditation process.

The auditors particularly praised our supportive culture, the positive relationships we have with our clients, and the positive feelings our clients have towards Nexus. We were awarded 'best practice' for our HR and training of staff.

Thank you to our staff and clients for meeting the auditors - they appreciated your cooperation. The lead auditor said, "It has been a thorough pleasure working with the Nexus team."

It was great to support the Speak Out Disability Expo in Burnie, where we received positive feedback and interest in our services and job opportunities in the North West. Our team also attended expos in Hobart and, for the first time, in Launceston.

We know that quality Support Workers are key to providing quality, rights-based services in the disability sector. Not only is it important for us to engage with community members who would be suited to these roles, but it is crucial that we create opportunities for our existing team to develop. Recently we sponsored the ASID Tas Support Worker Conference in Campbelltown, along with our regular support for staff to complete Certificate III and Certificate IV training.

I'm proud of our work with the 'NDS Supporting Locals' project in Sorell and Oatlands. We engaged with aspiring Support Workers in the community and addressed some of the barriers that they feel they face when trying to enter the sector. Being able to engage with people one-on-one like this is one of the ways we ensure we have great Support Workers to support our clients.

Finally, Spring was a time of extra celebration for our staff as we celebrated outstanding performance and milestone years at the Nexus Staff Celebration and Awards Night. Special mention to Tammie Cruise and Adrian Scott for their 25 years with Nexus!

Congratulations also to Racquel Haremza, Clinton Foster and Dan Chevalier for receiving the Training, Leadership and Nexus Values awards respectively and thank you to Avidity, GlobalNet and Eziway for sponsoring these inaugural Nexus staff awards.

See you after the Summer break!

Mark Jessop
CEO, Nexus Inc.

2024 Nexus Staff Celebrations and Awards Night

We love being able to recognise the great work our team does to support Tasmanians living with disability, so this Spring we reinvigorated our annual Staff Celebration and Awards Night.

Nexus staff, families, Board members and guests gathered at the New Town Hockey Centre to reflect on our exciting journey over the past year. It was a year of significant system changes, office renovations and continuing to welcome new clients and team members from across the South and North West of the state. We also recognised our ongoing commitment to providing tailored staff training in areas such as trauma informed support, autism and LGBT+ inclusion.

This year, we launched three new Nexus awards which recognised staff in the categories of leadership, Nexus Values, and training.

With an atmosphere buzzing with anticipation and excitement, we announced the inaugural Nexus award winners, who were presented with their award by our kind sponsors. Congratulations to the following award winners:



Training Award

Racquel Haremza (L),
Nexus Complex and Individualised
Support team (NCIS)

Sponsored by:



Nexus Values Award

Daniel Chevalier (L),
Community Service

Sponsored by:



Outstanding Leadership Award

Clinton Foster (L),
Customised Employment

Sponsored by:



GlobalNet Academy

Congratulations to all the finalists and thank you to everyone who nominated their colleagues for the 2024 Nexus Awards.

A special thank you to Avidity, Eziway, and GlobalNet for sponsoring the Nexus Awards in their first year.

We also celebrated and acknowledged staff members who reached milestone years this year – from 5 years to 25 years!

Thank you to everyone who attended and supported this event – we look forward to celebrating with you again in 2025!

Nexus Team



Long Service Recognition

Congratulations to the following staff members who were recognised at the 2024 Nexus Staff Celebrations and Awards Night for reaching their milestone year in 2024:

5 years of service

- Deidre Barker
- Tenaya Beaton
- Beck Bewley-Richardson
- Stacie Bissell
- Mark Bradshaw
- Denice Cashion
- Tanisha Chatterton
- Angela Clifford
- Michael Cook
- Leah Cordwell
- Kristy Crombie
- Robin Fogg
- Richard Ford
- Celloent Garcia-Young
- Ashlee Goodman
- Racquel Haremza
- Pip Hiller
- Robyn Klobusiak
- Denice Lang
- Jason Leeson
- Tahlia Lowry
- Anne Magut
- Binusha Maharjan
- Kellie McChesney
- Rebekah Minnucci
- Stacey Maxwell
- Kiley Nash
- Bishu Pathak
- Katrina Phillips
- Emily Rainbird
- Gabrielle Revell
- Jackline Sang
- Ramina Shrestha
- Krista Small
- Vijay Thapa
- Nita Thapa
- Robert Tilley
- Barry Turner
- Gozie Umeh
- Bal Wagle
- Shirlene Wrigley
- Tabitha Zachariah

10 years of service

- Sara Bryan
- Tony Burton
- Bruce Caprio
- Esther Cawthorn
- Kyong Mi Choi
- Tala Foley
- Anthony Gregory
- Jackie Gregory
- Deborah Hoepfner
- Vincent Mulvany

25 years of service

- Tammie Cruise
- Adrian Scott



New North West Supported Living Assistant Manager

Congratulations to our North West staff member Danieka Smart who has been promoted to the role of Assistant Manager Supported Living.

Danieka joined Nexus as a Team Leader in 2023, following our transition with Coastal Residential Services (CRS). Since then, she has loved the inclusive and supportive environment Nexus provides for both clients and staff.

"Every single person that is a part of Nexus is treated equally and their contributions as both staff and clients are valued," Danieka said.

"I am looking forward to being a support network to all the Nexus staff in the North West and being able to assist the clients to ensure they are living their best life while being provided supports through Nexus."

Danieka is excited to see the positive outcomes and upskilling for both clients and staff in her new role.

We wish Danieka all the best as she takes on this new challenge!

Nexus in the Community



Disability Expos

Every year we send a team to the disability expos and every year they come back delighted at the opportunity to connect with the community and tell them about Nexus.

This year, for the first time, we sent teams to all three of Speak Out's Disability Expos in Devonport, Hobart and Launceston.

It was great to see our team from across the organisation receiving a warm welcome and excellent engagement across the State.

In Launceston in particular, it was great to hear that people were already hearing good things about Nexus' quality of support and they were pleased that Nexus was looking to provide services in the region in the future.

Everyone who visited our stands across the state also enjoyed fresh apples straight from the orchard of our social enterprise, SEED!



Grassroot connections

In this busy season of community events and conferences, our teams went the grassroots route to connect with Support Workers and aspiring Support Workers in the community.

Our Manager People and Culture Angela, and Recruitment and Talent Advisor Angela engaged with job seekers in the community at Glenorchy Jobs Hub's Disability Support and Aged Care industry information session. They spoke to the group about our services, the different types of Support Worker roles available at Nexus, and tips for successful job applications.

In the North of the state, we sponsored the ASID Tasmania Support Worker Conference in Campbell Town. Nexus staff from across the state had a great time connecting with industry peers and discussing how to better support Tasmanians with disability.

A highlight of the ASID Conference was the potential use of Virtual Reality (VR) headsets for Support Worker training in Tasmania. The VR simulations could enhance Support Worker interactions with clients before supporting them in person.

Neighbourhood Houses Tasmania Conference 2024

We often hear from people that they would love to get into support work but are worried about the barriers they face to enter the industry. At the Neighbourhood Houses Tasmania (NHT) Conference 2024 in St Helens this year, Nexus Complex Support Manager Beck and Learning and Training Coordinator Kylie were delighted to be able to talk about some of these barriers and how Nexus can assist in breaking these down to enable more people to become support workers.

We were also pleased to sponsor the morning tea at the event, where our CEO Mark Jessop gave an overview of the ways that Nexus and NHT can work together to provide training and employment opportunities in the disability sector for more people in the community.

Client Stories

Levi

Making the most of warmer Spring days, Levi had fun with beach walks, trips to the raspberry farm, day trips to the Tasmanian Bushland Garden and spending time at a museum.



James

James has achieved some amazing results with our Community Access team over the years including regaining his driver's license, accessing the community more independently and developing his cooking skills.

This Spring, James continued to work passionately at a local cafe in Hobart where he honed the art of making coffee and sodas, developed his customer service skills, and managed customer orders from start to finish.



Anushua

It was a season of huge milestones for Anushua who worked very hard to achieve her goal of living independently.

Anushua received a "completion of a night stay on her own" certificate from our Capacity Building team when she successfully completed two nights, three nights and then a whole week staying at a motel on her own. Her team said she did a fantastic job all by herself!

To live more independently, Anushua is not leaving any rock unturned. She is now focusing on healthy eating, exercising, maintaining a good routine, managing household tasks and improving her financial management skills.

Well done, Anushua!



Client Stories

Marco

North West client, Marco, had an unforgettable night at the Kissteria Concert in Ulverstone. He picked out a great outfit, had his face painted and then visited his brother and other clients to show off his costume!

Support Worker, Ben, said Marco had the courage to tell people who he was dressed as and loved members of the public taking his photos.

Marco's overall positive experience meant he is now eager to attend more concerts – ticking off one of his major goals.



Kitarna

Kitarna had a busy Spring day, full of fun activities including a lovely beach walk, seeing ducks, crafting, a BBQ lunch at a park and a visit to a local fish and chip shop for ice cream.

Kitarna was very pleased with herself for using a spatula independently to flip over her burgers for lunch.

Community Services Team Leader Sam said Kitarna is now “confidently entering the community” with her Nexus Support Workers and loves sharing her walks, BBQs, crafts and movies with them.



Beverley

Beverley loved experiencing the sights and sounds of the Huon Show and especially enjoyed meeting our CEO Mark and his alpacas!

Beverley was very appreciative and grateful that she got to attend the show with her Support Worker who encouraged her to try new things and embrace the carnival atmosphere.





2023/2024 Annual Report



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